Deposit and Withdrawal Policy

This document describes Amega Markets LLC (hereafter the **Company** or **Amega**) Withdrawal and Refund Policy and the procedures the Company has in place to monitor and process customers' transactions, such as withdrawals and refunds.

We will respond to Law Agencies and Other Financial Institutions requests about suspicious accounts or transactions by reporting the identity of the specified individual or organization, the account number, all identifying information provided by the account holder when the account was established, and the date and type of transaction. You can also familiarize yourself with our Privacy Policy and our AML & KYC Policy.

Deposits

The client accepts that funds shall be deposited in his/her trading account only if the Company is satisfied that the sender of the Funds is the Client. If the Company detects that this is a third party deposit, then the Company has the right to reject the transfer and return funds to the remitter deducting any transfer fees or other charges incurred by the Company, using the same transfer method as the one through which it originally received the Funds.

The Client accepts that any funds sent by him/her to an account in the Company's name, under its bank or merchant accounts, will be reflected to his/hers trading account at the date of the transfer received and for the gross amount received in the bank or at the payment service provider ("PSP").

The Client accepts that the Company or Payment system or the credit institution that we collaborate with may introduce limits on the total amount of money that can be accepted or transferred to us or to them, and the Company will notify the Client accordingly before transfer of funds.

Where the Company sets a deposit limit, based on account type or requested service, you will be notified of the same in advance, either through email notification, through the trading platform or/and other communication means. By accepting out Customer

Agreement and Deposit and Withdrawal Policy upon registration we accept no liability to you where you are unable to deposit any amount to your account due to the deposit limits and you waive any claims that you may have against us in any jurisdiction, to the extent permissible by law, as a result of you being unable to deposit any amount to your account with us.

The Client may deposit funds to their trading account(s) at any time using only Client's area by any methods available there.

Funds deposited by using electronic payment systems and bank cards are instant.

Funds deposited by using local payment methods can take up to 1 business day to be reflected in a trading account.

If the currency of the deposit differs from the account currency, the deposited amount will be converted at the Amega internal rates.

In case of deposits via credit/debit cards the client will be asked to upload his card photo showing name, expiry date and the first and last digits of the card number.

In case of deposits using local online banking methods, electronic wallets or crypto wallets , the client will be asked to add his payment details (bank account details, wallet details, crypto wallet address etc).

Minimum limits for deposit amounts may be set up by the Company. Certain limitations are performed on the official [website](#).

For alternative payment methods, Amega does not set the maximum deposit amounts. For any queries this should be checked with the payment method provider

Withdrawals

The withdrawal process detailed below is structured around strict guidelines to make sure that funds are securely sent back to their originating source and beneficiary.

Our customers must submit a withdrawal request containing their correct account information, from his/her Client area on our website.

If the Client's trading account has open positions, a request to withdraw funds from the Client's account (hereinafter a "withdrawal request") shall be processed on

general terms. In the event of a forced position closure, the Client assumes full responsibility for such closure.

Where the Company receives a withdrawal request for an amount higher than the free margin available in the Client's account, such request shall be declined by the Company

Withdrawal requests will be sent the same way the funds were received and up to the initial deposited amounts. In case if deposit to the trading account was done by different methods, and using different payment details, withdrawals should be processed proportionally.

In case the deposit method does not support a payout option, the Company will allow the client to withdraw funds only to the bank account registered in his name or use any other way as agreed.

All client withdrawal requests shall be processed in the currency in which the deposit was originally made. If funds are being withdrawn in a currency other than the account currency, the withdrawal funds will be exchanged at the Company's internal exchange rate valid on receipt of the withdrawal request by the Company, or at the exchange rate of the payment system/aggregator depending on the withdrawal method.

Withdrawal requests approved are processed by the accounts department and the funds are released to the client.

Withdrawal requests are processed during normal business working hours.

In the event that a withdrawal is flagged for suspicious activity, the withdrawal is placed on hold, pending further investigation by our compliance department; and

our Management will work with the Compliance department to see if further action is needed and if any relevant regulatory bodies need to be contacted.

The minimum withdrawal amounts are specified on the official website.

Processing fees

Amega Markets LLC will pay the deposit fee charged by the payment processor when the Client deposits funds with us through any of Amega's acceptable payments methods.

Amega reserves the right to not pay your deposit fees or reclaim any deposit fees paid by Amega for client's funds in case any form of abuse is found relating to the "zero deposit fee" promotion.